PHARMACY PROGRAMS ADMINISTRATOR PORTAL USER GUIDE – RURAL PHARMACY SCHOLARSHIP SCHEME

INTRODUCTION............................................................................................................................................ 1
SET UP YOUR USER ACCOUNT FOR THE PORTAL.................................................................................. 2
PROGRAM REGISTRATION ......................................................................................................................... 4
SUBMITTING ANNUAL REQUIREMENTS .................................................................................................. 7
INTRODUCTION

This Pharmacy Programs Administrator Portal User Guide provides a step by step process for students who have been offered a conditional scholarship as part of the Rural Pharmacy Scholarship Scheme (RPSS). It describes the following processes:

- How to set up your user account for the Portal
- Registering for the RPSS Scholarship Program
- Submitting RPSS Annual Requirements.

For best performance, we recommend the most recent version of the Chrome browser is used. Whilst you can successfully submit your registration and make claims using other browsers, they may not have all the features required to provide you with the best user experience.

If you require further assistance with setting up your user account or using the Pharmacy Programs Administrator Portal, please do not hesitate to contact the Pharmacy Programs Administrator Support Centre on 1800 951 285 or by email support@ppaonline.com.au
SET UP YOUR USER ACCOUNT FOR THE PORTAL

1) Navigate to the Portal via the website https://app.ppaonline.com.au. A welcome page will display, hit enter to proceed to the log in page and log in with the email address and password you used to create your Scholarship application.

   Email
   
   Password
   
   Remember me?
   
   Log In

   Forgot your password?
   Register as a new user

2) Once logged into the Portal, click on the Home button to display your My Programs tab.

SERVICE PROVIDERS

MY PROGRAMS

<table>
<thead>
<tr>
<th>PROGRAM NAME</th>
<th>STATUS</th>
<th>ACTION</th>
</tr>
</thead>
</table>

3) To update your contact information and add in your bank details, click the Update Details link
4) You can now enter your Bank Details and Contact information and click the **Save** button. Please ensure you have entered the correct bank account information as this is the account that will receive your scholarship payments.

**BANK DETAILS**

- **Account Name**
- **BSB**
- **Account Number**

**SERVICE PROVIDER CONTACT DETAILS**

- **Phone Number**
- **Mobile Number**
- **Fax Number**
- **Email**

*Note: This email address will be used for all finance notifications. Please enter either a landline or a mobile number*
PROGRAM REGISTRATION

This section details how to register for the Rural Pharmacy Scholarship Scheme through the Pharmacy Programs Administrator Portal.

1) Navigate to the Portal via the website https://app.ppaonline.com.au. A welcome page will display, hit enter to proceed to the log in page and log in with the email address and password you used to create your Scholarship application.

2) Once logged into the Portal, click on the Home button to display your My Programs tab.

3) To Register for a new Program, click the Register for New Program link.

4) The Program Registration screen will display a list of all Programs a student may register for. Use the drop-down list to select Rural Pharmacy Scholarship Scheme.
5) The screen will display the following

![MY PROGRAMS](image)

**Program Registration**

Rural Pharmacy Scholarship Scheme

Please upload copies of the following documents to support your Scholarship Application

- Certified copy of proof of enrolment
  - Please select a file...
  - [Upload File]
- A signed Scholarship agreement which can be located [here](#).
  - Please select a file...
  - [Upload File]
- A Statutory Declaration attesting that the information provided in your Application Form was accurate and complete which can be located [here](#).
  - Please select a file...
  - [Upload File]

**Declaration**

You acknowledge and agree that:

- a. You are a conditional scholarship holder
- b. You will make your best endeavour to ensure that all information provided is complete and correct at the time of submission
- c. You will upload your Beginning of Year and End of Year deliverables when required
- d. Documentation will be made available for audit by the Pharmacy Programs Administrator

By clicking Submit Registration you agree to abide by the terms and conditions detailed above. Providing false or misleading information is a serious offence and auditing of claims made under the Program may occur. All records should therefore be maintained in accordance with the Program Rules.

![Submit Registration](image)

6) **Browse** for the file on your computer, click **Upload File** and a **File Successfully Uploaded** notification will display in the right

![File Successfully Uploaded](image)

7) Once you have uploaded all the required documents please read the declaration and click **Submit**

![Submit](image)
8) A confirmation message will display, and your RPSS Program Registration will be set to **Pending** status. A member of the Scholarships team will then review your submission and contact you if your Conditional Offer is approved and progressed to a Full Offer.

**SERVICE PROVIDERS**

**MY PROGRAMS**

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</thead>
<tbody>
<tr>
<td>Rural Pharmacy Scholarship Scheme</td>
<td>Pending</td>
<td><img src="url" alt="View" /></td>
</tr>
</tbody>
</table>
SUBMITTING ANNUAL REQUIREMENTS

This section details how to submit RPSS Annual Requirements through the Pharmacy Programs Administrator Portal.

1) Once logged into the Pharmacy Programs Administrator Portal, click on the Home button to display your My Programs tab. Click the View button next to the Rural Pharmacy Scholarship Scheme Program.

2) Click on the New Record tab and upload the applicable documents for your Beginning of Year Requirements.

3) Browse for the file on your computer, click Upload File and a File Successfully Uploaded notification will display in the right.
4) You can choose the **Save** button if you wish to save your uploaded files and return to the submission at a later stage to complete. You can then continue the submission by clicking the **Show All** button and then the **Continue Submission** button.

5) Once all files have been uploaded click on the **Submit** button.

6) A confirmation message will display, and your RPSS Supporting Evidence submission will be set to **Pending** status. The Pharmacy Programs Administrator will review your documentation and contact you via email with the outcome. Once approved, the **Pending** status shown below will update to **Granted**.

7) Once you have uploaded all the required documents and read the Declaration click on the **Submit** button. Your submission will be set to **Pending** and will be reviewed by an Operator.

8) The same process applies for your **End Of Year Requirements**.

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**CONTACT THE SUPPORT CENTRE:** 1800 951 285 | support@ppaonline.com.au