



16 September 2022- Moderna Bivalent - Onboarding Update | Timely and Accurate Reporting of Vaccinations to the AIR | Batch Numbers | Control Measures to Limit Vaccine Wastage | Consumables - Excess Ordering | Important Information

Dear Service Provider,

This email provides information from the COVID-19 Taskforce (Taskforce) about a range of matters relevant to participating pharmacies in the COVID-19 Vaccination in Community Pharmacy (CVCP) Program, as follows:

- Moderna Bivalent - Onboarding Update
- Timely and Accurate Reporting of Vaccinations to the AIR
- Batch Numbers
- Control Measures to Limit Vaccine Wastage
- Consumables - Excess Ordering
- Important Information.

Moderna Bivalent - Onboarding Update

- All sites currently participating in the COVID-19 Vaccine Program will be onboarded for Moderna bivalent 18+ blue/green in three tranches. The PPA will advise you which tranche you will be onboarded in shortly
- All primary care sites will receive an ongoing allocation of 100 doses of Moderna bivalent 18+ blue/green.

Timely and Accurate Reporting of Vaccinations to the AIR

- It is mandatory under the Australian Immunisation Register Act 2015 (AIR Act), for providers to report all COVID-19 vaccinations administered in Australia to the AIR
- To ensure accurate and complete reporting of vaccination information to the AIR, providers must provide the following information:
 - provider information: provider number, name and contact details
 - personal information of the individual vaccinated: Medicare number (if applicable), name, contact details, date of birth and gender
 - vaccine information: brand name, dose number and batch number and date of administration
- Reporting timely, high quality and accurate vaccination information ensures that the AIR maintains a complete and reliable dataset to enable the monitoring of immunisation coverage and administration. It also ensures that individuals have a

complete record of their vaccinations that can be provided as evidence for education, employment, and/or travel purposes

- Vaccination providers should use the latest version of their clinical software to make sure they meet reporting requirements. The Department of Health and Aged Care will continue to work with Services Australia to help software developers and vaccination providers meet their reporting obligations
- The [AIR Vaccine Codes table](#) is a reminder of the AIR codes that should be used for COVID-19 vaccinations.

Batch Numbers

- It has been identified that a significant number of AIR records have a batch number that has been recorded incorrectly
- Please make sure that you are reporting the correct batch numbers to the AIR. The Department is aware that some Management Software stores and/or auto-fills previously entered information which can lead to data entry errors, it is important to correct this information prior to submission.

Control Measures to Limit Vaccine Wastage

- The weekly vaccine wastage control measures meant that sites could have their earliest next order date for one or more vaccines extended by a week if they met the metrics of high current stock on hand and relatively low administrations as a proportion of their orders (taking into account stock expiry)
- From 14 September 2022, vaccine wastage control measures have been implemented in CVAS. If your site is holding excess stock of vaccines compared to the number of doses that are currently being administered, you may see an on-screen warning when placing an order advising that your order will be sent to the Department for approval and asking for a reason for requesting further stock
- You may be contacted to discuss your order and options to minimise wastage of vaccine. Please ensure you continue to use stock appropriately and only order the vaccine supply that you need.

Consumables - Excess Ordering

- Under the COVID-19 Vaccination Program, the Taskforce monitors the ordering and distribution of COVID-19 vaccines and consumables across the country. It has come to our attention that some sites' consumable orders are disproportionately high compared to the number of vaccine doses ordered.



The Taskforce understands that there are many reasons why this may have happened, and no immediate action is required by your pharmacy. However, to ensure your pharmacy isn't flagged as part of this monitoring program in future, the Taskforce suggests that you:

- Review your current consumables holding and only re-order stock you reasonably expect to use
- Ensure that any consumables ordered via CVAS are **only** used for the **COVID-19 Vaccination Program**
- Only dispose of **COVID-19 Vaccination Program** waste in the provided sharps bins.

You are also able to review your ordering history in CVAS under the Orders Tab and review by Order Number for further details. If you have any questions or need assistance in this regard, please contact the Vaccine Operations Centre on 1800 318 208 or COVID19VaccineOperationsCentre@Health.gov.au.

Important Information

PPE Bundles

- Hand sanitiser is due to expire 10 October 2022, and the NMS (National Medical Stockpile) will not be ordering additional quantities of this item
- Hand sanitiser will be included in bundles while stock lasts and then will be discontinued. Pharmacies are encouraged to seek local supply available commercially for this PPE.

Public Holiday Deliveries

- Please be advised, due to the National Day of Mourning public holiday there will be **no** deliveries of vaccines or consumables on **22 September 2022**
- All deliveries of vaccines or consumables in **Victoria** will be delivered by Wednesday due to the Grand Final Public Holiday on the Friday 23 September 2022.



Changes to Vaccine Operations Centre (VOC) Operating Hours

22 September 2022

The VOC will be closed on the National Day of Mourning Public Holiday, Thursday 22 September 2022.

1-3 October 2022

The VOC operating hours will change on 1-3 October 2022.

VOC Operating Hours 1-3 October 2022 Public Holiday NSW, ACT, QLD Monday 3 October 2022		
Saturday 1 October 2022	9am – 2pm AEST	7am – 12pm AWST
Sunday 2 October 2022	CLOSED	CLOSED
Monday 3 October 2022	10am - 5pm AEST	7am – 2pm AWST

From 4 October 2022

The Vaccine Operations Centre (VOC) operating hours will change from **4 October 2022**.

Current VOC Operating Hours		VOC Operating Hours from Tuesday 4 October 2022		
Monday – Thursday	8.30am - 8pm	Monday – Thursday	8.30am – 7pm AEST	5.30am – 4pm AWST
Friday	8.30am – 9pm	Friday	8.30am – 7pm AEST	5.30am - 4pm AWST
Saturday	8.30am – 7pm	Saturday	9am – 3pm AEST	6am – 12pm AWST
Sunday	CLOSED	Sunday	CLOSED	CLOSED

You can also contact the VOC via their mailbox at:

COVID19VaccineOperationsCentre@Health.gov.au 24 hours a day and on 1800 318 208 during the above operating hours.

Changes to VOC operating hours will be communicated to stakeholders through the regular channels, over the coming weeks.

Kind regards,
Pharmacy Programs Administrator