

Subject:

Opioid Dependence Treatment (ODT) Community Pharmacy Program claiming deadlines commence from 1 December 2023.

Content:

Dear Pharmacist,

As noted in previous correspondence, in recognition of the short program implementation timeframe claiming deadlines for the ODT Community Pharmacy Program were not initially imposed. This transition period is in place until 30 November 2023.

Based on the above, the PPA would like to remind all Service Providers that regular PPA Portal claiming deadlines will be implemented as of **1 December 2023. All claims for services between 1 July and 31 October must be submitted by 30 November 2023.**

What does this mean for my Pharmacy?

All claims for services performed from 1 November 2023 onwards must be lodged by the end of the calendar month following the service, e.g. claims for services performed during November 2023 must be lodged by 31 December 2023.

Service claims that are outside the claiming timeframe or are incomplete cannot be submitted and will not be paid.

After 30 November 2023, claims for services performed between 1 July and 31 October 2023 are no longer eligible to be submitted via the PPA Portal.

The PPA Support Centre is available on 1800 951 285 or via support@ppaonline.com.au to help answer any questions you may have about claiming in the PPA Portal for the ODT Community Pharmacy Program.

Kind regards,

The Pharmacy Programs Administrator