



INDIGENOUS HEALTH SERVICES PHARMACY SUPPORT PROGRAM

Registration and workflow for
Service Providers working
with an Aboriginal Community
Controlled Health Organisation

May 2025

IHSPS PROGRAM – ACCHO SERVICE PROVIDERS

INTRODUCTION

The Indigenous Health Services Pharmacy Support (IHSPS) Program is funded by the Australian Government Department of Health and Aged Care (the Department) to support quality use of medicines (QUM) services and aims to reduce adverse events and associated hospital admissions or medical presentations.

This document outlines instructions specific to Service Providers **who have delegate authority to act on behalf of an Aboriginal Community Controlled Health Organisation (ACCHO)**. This document must be read in conjunction with the IHSPS Program Rules and the Pharmacy Programs Administrator (PPA) General Terms and Conditions (General Terms). Definitions in the General Terms apply to these Program Rules. Definitions in the General Terms of the IHSPS Program Rules apply to this document.

1. Annual Registration

To participate, an ACCHO is required to register for the IHSPS Program annually.

As a Service Provider you are not required to submit anything during this step.

However, you may begin reviewing the Service Agreement template as this will be required in the next step.

2. Annual Work Plan Development and Submission

Once funding has been allocated, the Service Provider will be required to develop an Annual Work Plan which involves distributing the annual budget across the 'Support Activities' outlined in the IHSPS Program Rules. This is to be done in consultation with the ACCHO.

Upon completion, both the Annual Work Plan and the Service Agreement must be submitted by the Service Provider via email to the National Aboriginal Community Controlled Health Organisation (NACCHO) <gum@naccho.org.au> for review and approval by the Pharmacy Programs Administrator. Requests that do not meet category requirements (including unapproved items) will be provided to the department for consideration.

Once approved, NACCHO will return the Annual Work Plan to the Service Provider to submit via the PPA Portal.

Service Providers will need to ensure they are registered for the IHSPS Program on the PPA Portal before they can upload documentation for payment. Please refer to the Portal User Guide for further guidance.

3. Progress Report Submission

Participating Service Providers will be required to provide the PPA with six-monthly Progress Reports including progress and financial reporting, where appropriate, against the Annual Work Plan.

Progress Reports can be sent via email to NACCHO <gum@naccho.org.au> for review prior to submission to the PPA Portal for approval by the Pharmacy Programs Administrator.

Please ensure you leave enough time for your Progress Reports to be reviewed by NACCHO prior to the submission deadline.

Where any of the required documents are not submitted by the due date as outlined in the IHSPS Program Rules, the Program Participant and their ACCHO will forfeit the deliverable payment and not be eligible to participate in the remainder of the program cycle, unless there are exceptional circumstances.

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Figure 1: Key activities for Program cycle Financial Year 25/26

1. Annual Registration

What do I need to submit?	Nothing - the ACCHO is responsible for completing this step.
When does the registration period end?	The registration period closes 16 May 2025 at 11:59pm (AEST).
When will I be notified of an outcome?	The ACCHOs will be notified of their funding allocations from 1 July 2025 .



2. Annual Work Plan

What do I need to submit?	A completed Annual Work Plan and a copy of your signed Service Agreement
Who do I submit it to for approval, and by when?	Send the completed Annual Work Plan and Service Agreement to NACCHO < gum@naccho.org.au >.
When do I then need to submit the approved Work Plan to the PPA for payment?	The submission period closes 30 August 2025 at 11:59pm (AEST).



3. Progress Reports

What do I need to submit?	Please complete the 'Progress Report' in your Work Plan
Who do I submit it to?	<ul style="list-style-type: none"> If required, send Progress Reports to NACCHO <gum@naccho.org.au> for initial review, then, Submit the report via the PPA Portal for approval by the due dates below.
When do I need to submit my 1st report to the PPA?	The 1 st report is due 31 Jan 2026 at 11:59pm (AEDT).
<i>Reporting Period: 1 July 2025 to 31 Dec 2025</i>	
When do I need to submit my 2nd report to the PPA?	The 2 nd report is due 31 July 2026 at 11:59pm (AEST).
<i>Reporting Period: 1 Jan 2026 to 30 June 2026</i>	