



INDIGENOUS HEALTH SERVICES PHARMACY SUPPORT PROGRAM

Registration and workflow for
Aboriginal Community
Controlled Health
Organisations

April 2026

INTRODUCTION

The Indigenous Health Services Pharmacy Support (IHSPS) Program is funded by the Australian Government Department of Health, Disability and Ageing (the Department) to support quality use of medicines (QUM) services and aims to reduce adverse events and associated hospital admissions or medical presentations.

This document outlines instructions specific to Aboriginal Community Controlled Health Organisations (ACCHOs). This document must be read in conjunction with the IHSPS Program Rules and the Pharmacy Programs Administrator (PPA) General Terms and Conditions (General Terms). Definitions in the IHSPS Program Rules apply to this document.

1. Annual Registration

To participate, **all** ACCHOs are required to register for the IHSPS Program annually. The registration form requires authorisation by the organisation's Chief Executive Officer (CEO), or relevant officer (those at a regional or general management level).

All ACCHOs who have participated in the most recent IHSPS Program cycle will receive an invitation to register to the program via email.

If your ACCHO has not participated in the most recent IHSPS Program cycle and would like to register, please contact the PPA Support Centre on **1800 951 285** and kindly request a registration link be generated for you.

2. Annual Declaration

Once funding has been allocated, if you have chosen not to delegate authority to a Service Provider, you will be asked to make a declaration and provide relevant information to allow the PPA to register you as a Service Provider on the PPA Portal to receive funds. This should be submitted at the same time as your Work Plan. This is repeated annually to ensure all details are correct.

3. Annual Work Plan Development and Submission

ACCHOs **who have not delegated authority to a Service Provider to act on their behalf** will be required to develop an Annual Work Plan which involves distributing the annual budget across the 'Support Activities' outlined in the IHSPS Program Rules.

Upon completion, the Annual Work Plan must be submitted via email to the National Aboriginal Community Controlled Health Organisation (NACCHO) <gum@naccho.org.au> for review and approval by the PPA. Requests that do not meet category requirements (including unapproved items) will be provided to the Department for consideration.

If approved, you will receive an email from NACCHO confirming acceptance of your Annual Work Plan.

4. Progress Report Submission

Participating ACCHOs **who have not delegated authority to a Service Provider to act on their behalf** will be required to provide six-monthly Progress Reports including progress and financial reporting, where appropriate, against the Annual Work Plan.

Progress Reports must be sent via email to NACCHO <gum@naccho.org.au>.

Where any of the required documents are not submitted by the due date as outlined in the IHSPS Program Rules, the Program Participant will forfeit the deliverable payment and not be eligible to participate in the remainder of the program cycle, unless there are exceptional circumstances.

INDIGENOUS HEALTH SERVICES PHARMACY SUPPORT PROGRAM - ACCHOS

Figure 1: Key activities for Program cycle Financial Year 26/27

