



# INDIGENOUS HEALTH SERVICES PHARMACY SUPPORT PROGRAM

Registration and workflow for  
Service Providers working  
with a State/Territory-run  
Indigenous Health Service

April 2026

## INTRODUCTION

The Indigenous Health Services Pharmacy Support (IHSPS) Program is funded by the Australian Government Department of Health, Disability and Ageing (the Department) to support quality use of medicines (QUM) services and aims to reduce adverse events and associated hospital admissions or medical presentations.

This document outlines instructions specific to Service Providers **who have delegate authority to act on behalf of a State/Territory-run Indigenous Health Service (IHS)**. This document must be read in conjunction with the IHSPS Program Rules and the Pharmacy Programs Administrator (PPA) General Terms and Conditions (General Terms). Definitions in the IHSPS Program Rules apply to this document.

### 1. Annual Registration

To participate, a **State/Territory-run IHS** is required to register for the IHSPS Program annually.

**As a Service Provider you are not required to submit anything during this step.**

However, you may begin reviewing the [Service Agreement template](#) as this will be required in the next step.

### 2. Annual Work Plan Development and Submission

Once funding has been allocated, the Service Provider will be required to develop an Annual Work Plan which involves distributing the annual budget across the 'Support Activities' outlined in the IHSPS Program Rules. This is to be done in consultation with the State/Territory-run IHS.

Upon completion, both the Annual Work Plan and the Service Agreement must be submitted by the Service Provider via email to the PPA Inbox <[IHSPS@ppaonline.com.au](mailto:IHSPS@ppaonline.com.au)> for review and subsequent approval by the Department.

Once approved, the PPA will return the Annual Work Plan to the Service Provider to submit via the PPA Portal.

Service Providers will need to ensure they are registered for the IHSPS Program on the PPA Portal before they can upload documentation for payment. Please refer to the [Portal User Guide](#) for further guidance.

### 3. Progress Report Submission

Participating Service Providers will be required to provide the PPA with six-monthly Progress Reports including progress and financial reporting, where appropriate, against the Annual Work Plan.

Progress Reports must be submitted directly to the PPA Portal.

**Where any of the required documents are not submitted by the due date as outlined in the IHSPS Program Rules, the Program Participant and their IHS will forfeit the deliverable payment and not be eligible to participate in the remainder of the program cycle, unless there are exceptional circumstances.**

## IHSPS PROGRAM – STATE-RUN IHS SERVICE PROVIDERS

Figure 1: Key activities for Program cycle Financial Year 26/27

